

Privacy Policy

Last updated: November 2025

Podlounge (“we”, “us”, “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose and safeguard your information when you visit our website www.podlounge.uk or engage with our services. We comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

1. Information We Collect

We may collect and process the following information:

- Personal identification details (such as name, email address, phone number, and postal address) when you contact us or use our services.
- Project and business information that you provide to us when engaging our podcast, videography, photography, drone, or branding services.
- Technical data such as IP address, browser type, operating system, and browsing activity through cookies and analytics tools.

2. How We Use Your Information

We use personal information for the following purposes:

- To respond to your enquiries and provide the services you request.
- To manage our business relationship, including invoicing and communication.
- To improve our website, services, and customer experience.
- To send marketing communications (only when you have opted in).
- To comply with legal or regulatory obligations.

3. Legal Basis for Processing

We process your personal data under one or more of the following lawful bases:

- Your consent.
- Performance of a contract with you.
- Compliance with a legal obligation.
- Our legitimate business interests, such as improving services and maintaining security.

4. Sharing Your Information

We only share your personal information when necessary with:

- Service providers who help operate our website or deliver our services (such as hosting or payment processors).
- Legal or regulatory authorities where required by law.

We never sell or rent your personal information to third parties.

5. Data Retention

We retain your personal data only for as long as necessary for the purposes outlined in this Privacy Policy or as required by law.

After that, data will be securely deleted or anonymised.

6. Cookies

Our website uses cookies to ensure functionality and enhance user experience.

You can control cookies through your browser settings. For more information, please see our Cookie Policy.

7. Your Rights

Under UK data protection law, you have the right to:

- Access the information we hold about you.
- Request correction or deletion of your data.
- Object to or restrict certain types of processing.
- Withdraw consent where processing is based on consent.

To exercise these rights, please contact us using the details below.

8. Security

We use reasonable technical and organisational measures to safeguard your personal data. However, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

9. Changes to This Policy

We may update this Privacy Policy periodically. Any updates will be posted on this page

with a revised “last updated” date.

10. Contact Us

If you have questions or concerns about this Privacy Policy or our handling of your personal information, please contact us at:

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Cheadle Royal Business Park
Cheadle, SK8 3SR
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Email: enquiries@podlounge.uk
Phone: 0161 511 8568